

# Repairs & Maintenance

We want to keep you on the road!

To keep your fleet moving, we have a dedicated team to help with vehicle servicing, repairs and maintenance.

Working on your behalf, we'll keep your warranties intact, optimising your resale value and keeping your running costs down.

## Never miss a service

We monitor your fleet's activities from our odometer management system, and notify your drivers via email or SMS when a service is required well in advance of servicing dates so you don't miss them.

## Save money, time and stress

Our maintenance controllers liaise with suppliers to ensure you always get optimum service standards, the best rate possible, and claim warranties to maximum effect at every opportunity.

All you have to do is drop the keys in and go.



**fleetcare**



## So... how does this all work?

Communicating directly with suppliers, we'll ensure you receive the best price covering all aspects of your vehicle maintenance such as tyres, windscreen and general servicing.

- \* Our maintenance controllers ensure all costs are authorised using industry repair cost data.
- \* All supplier requests are checked against previous work, recalls and ex-gratia warranty opportunities.
- \* Invoices that are verified as non-compliant to the original order either in cost or work description, are rejected.
- \* Approval is required where costs exceed authorised spending limits.



# Repairs & Maintenance peace of mind benefits

## An accredited supplier network

With thousands of suppliers nationally, simply visit our Fleetcare Finder to locate a supplier near you. If you'd like to use a provider that isn't on the list, just let us know. We can arrange for suppliers to be assessed and added to our system.

## Never pay too much

We source multiple quotes for work when required. We work on your behalf to ensure you're getting the best rates possible, authorising work only once it has been verified compliant, required and within allocated spend limits.

## 24/7 driver support

Enjoy 24/7 driver support throughout metropolitan, regional and remote locations – including emergency after hours repairs.

## Replacement car hire

To keep your drivers on the road while their vehicles are in for servicing, we'll organise a replacement car while we monitor your vehicles situation.

## Booking a service

For your convenience, you can book your next vehicle service with your preferred supplier through the Fleetcare website. Using our Fleetcare Finder, search the supplier you require and fill in the online form.

## Managing recalls

We manage all recalls for you, ensuring the safety of your drivers and that recall repairs are completed in a timely manner.



want to know more?

**134 333** [fleetcare.com.au](http://fleetcare.com.au)

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